

# Twitter Mobile Guide

## Configuring Your Mobile for Twitter

### Step 1- Verify your phone

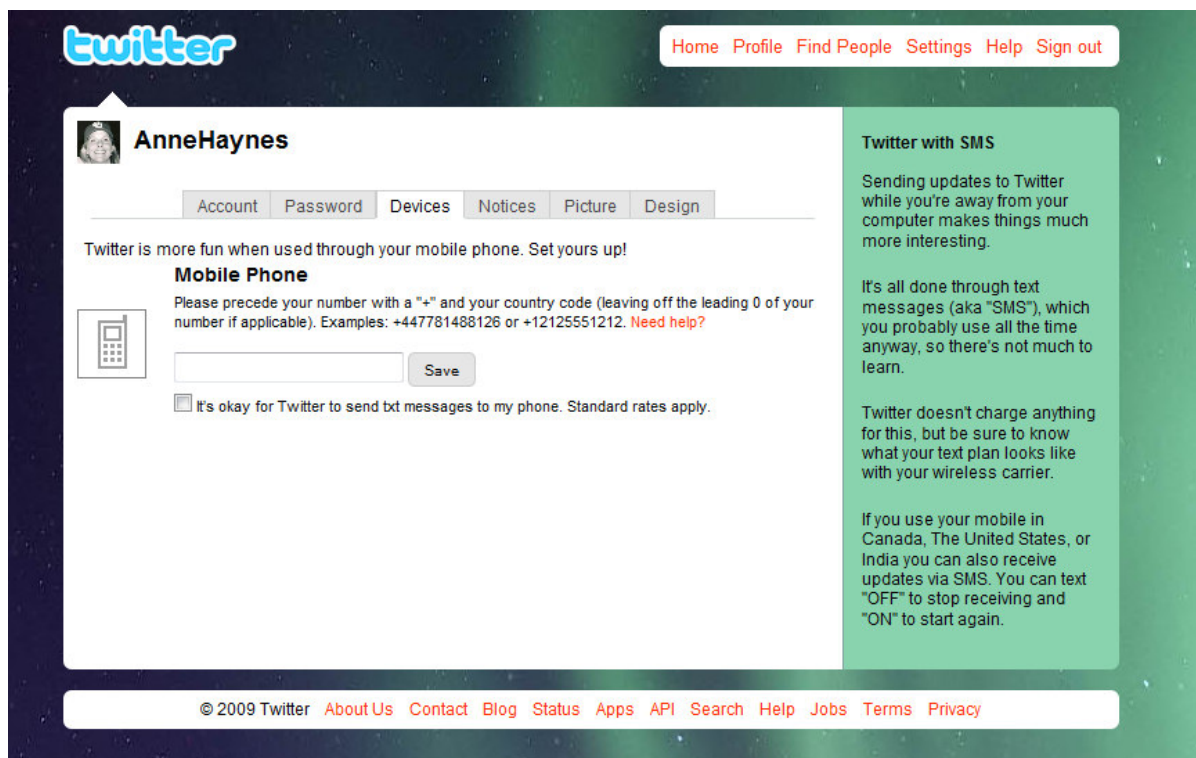
1.1 After you login to your Twitter account select the “Settings” at the top right hand side of the page.

1.2 Then select “Devices” tab below your Twitter user name.

1.3 Enter your phone number EXAMPLE 619-XXX-XXXX would be: +1619XXXXXXX

1.4 Check the “It’s okay for Twitter to send txt messages to my phone. Standard rates apply.” Check box.

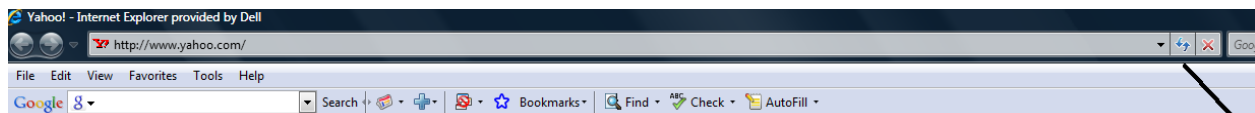
1.5 Select the “Save” button.



**Hint: If the screen doesn't change after you press the “Save” button use the refresh button on your browser**

**Refresh Bottoms below:**

Internet Explorer has the refresh button on the right hand side of the website URL bar



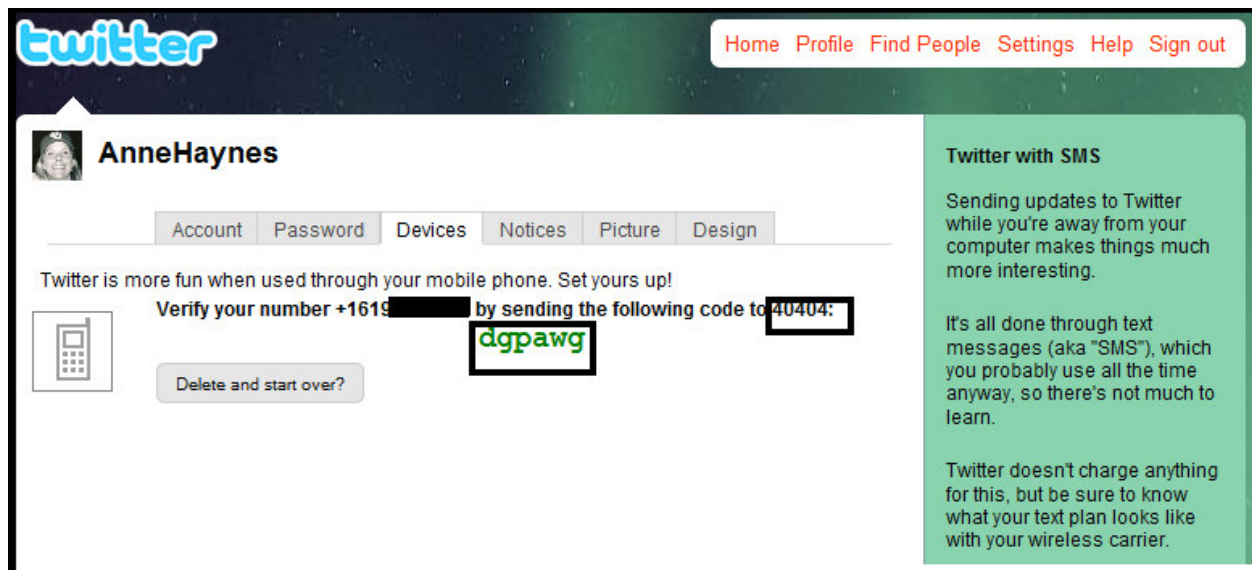
# Twitter Mobile Guide

In Firefox the refresh button is on the left hand side of the website URL bar



1.6 After refresh you should see the screen below with the numbers and codes.

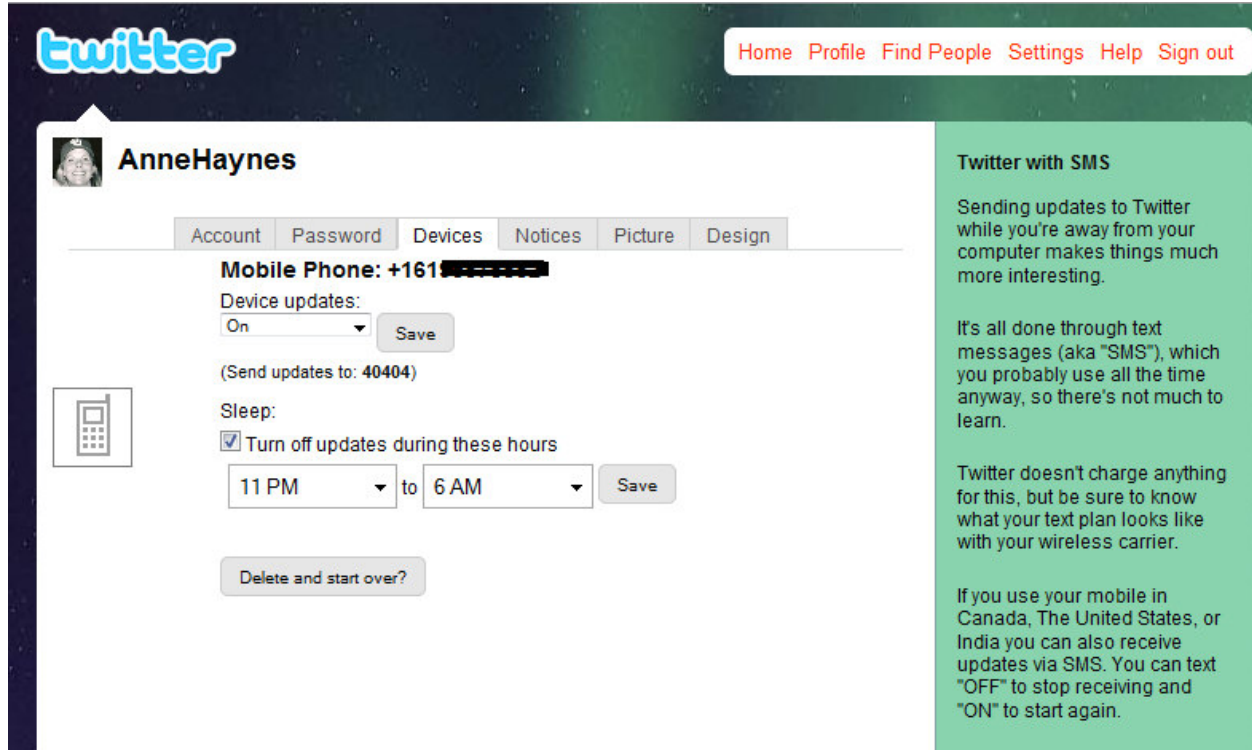
1.6.1 The **40404** is THE number and what you will use to dial and send your verification code EXAMPLE [dgpawg]



1.6.2 You want to send a “TEXT MESSAGE” or “SMS MESSAGE” to 40404 with the body of the message being your code EXAMPLE [dgpawg].

You should see the screen below and if you don't please refresh your browser (see [Hint after 1.5](#))

# Twitter Mobile Guide



1.6.3 If this is done right you will receive a text message or sms message on your mobile phone stating:

“Twitter has verified your device and sms alerts are enabled. Std msg charges apply. Send ‘off’ to silence or ‘stop’ to quit. Send ‘help’ for more.”

1.6.4 When you receive this message you need to save this message as a NEW CONTACT in your phone. I would save this as a mobile number because you will never receive phone calls from this number, but you want to use it like a personal contact to your network of friends and family.

**Hint:** If you text message anyone on your phone this is how you will communicate to your followers on Twitter. No matter what your phone type is when you want to send a “text or sms” message your phone will give you an option to select from contacts. You will now select the contact at Twitter.

## Step 2- Test

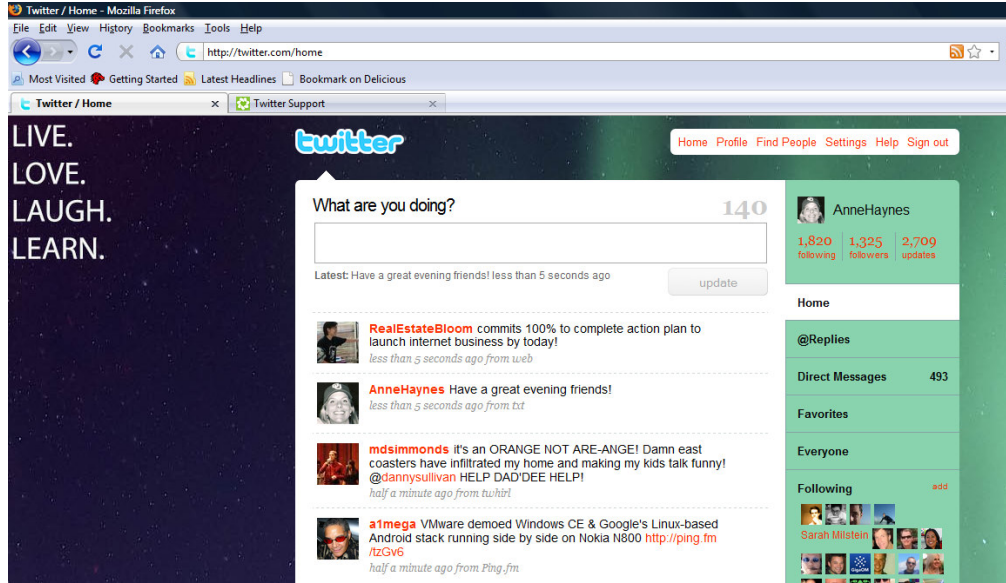
Now that you think your phone is configured, send a test to yourself and your followers.

**Hint:** I like to test with the 140 characters limit of “Have a great day friends!” Depending on when you use this you can change the “day” to morning, afternoon or evening.

2.1 From your mobile send a “text or sms” to Twitter from your mobile contacts list.

2.2 Check your Twitter account and confirm that your message was received from your mobile to the community that follows you on Twitter.

# Twitter Mobile Guide



# Twitter Mobile Guide

## Help Files from Twitter:

### Adding your phone number to Twitter

Submitted Nov 17, 2008 by **crystal**

Did you know: if you send Twitter a text message from your phone, it will post to your profile and go out to all of your followers? Adding your phone to Twitter makes it easy to update your Twitter account from anywhere! Add your phone number to Twitter in your [device settings](#) page.

Account Password **Devices** Notices Picture Design

Twitter is more fun when used through your mobile phone. Set yours up!

**Mobile Phone**

Please precede your number with a "+" and your country code (leaving off the leading 0 of your number if applicable). Examples: +447781488126 or +12125551212. [Need help?](#)

Save

It's okay for Twitter to send txt messages to my phone. [Standard rates apply.](#)

Once you've added your phone number, we'll give you a verification code. Send the code in a text message to Twitter to connect your phone to your account. To verify your phone, follow these steps:

1. Log in to Twitter
2. In the upper right hand navigation bar, click [Settings](#)
3. Click the third settings tab, [Devices](#)
4. Add your phone number number, with country code first (+1 is the US country code; a US phone number would look like this: +14153368687)
5. Wait for the verification code to pop up
6. Text the verification code to Twitter using the number given in the devices page. US residents should always see 40404- if you see another number, you might've added the number in the wrong format.

Be sure to check with your provider to make sure text messages are covered in your phone's service plan; Twitter doesn't charge you but your carrier might, so make sure you double check to avoid a big bill.

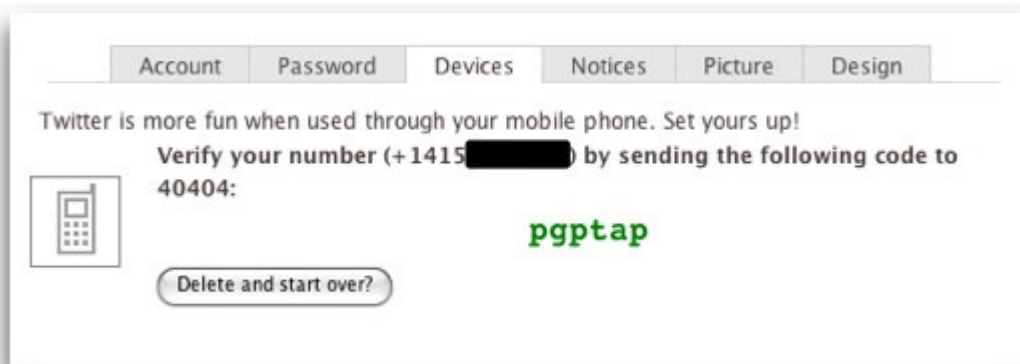
# Twitter Mobile Guide

## I can't verify my phone

Submitted Nov 30, 2008 by **crystal**

### *Making sure your phone is verified*

Once you've [added your phone to Twitter](#), it should work like a charm! If your phone isn't working with Twitter, the first step is making sure it's verified. When you add your phone to your settings page, a verification code pops up. If you sent the code to Twitter and a page refresh doesn't remove it from settings, your phone is not verified.



### *Common Verification Problems*

If your phone is prepaid, you may not be able to use Twitter because we operate using a short code. Most prepaid services, with the exception of Virgin Mobile, do not support text messaging to short codes. If you're not prepaid and you still can't verify your phone, it might be for one of these reasons:

- your phone number is incorrect in the settings page
- your provider doesn't support texting to/from text-only short codes like 40404 or our long code, +44 762 4801423
- you haven't enabled texting to short codes like 40404, or text-only numbers like +44 762 4801423 (this is not allowed on many phones by default; you may have to contact your mobile provider to make sure you can use short codes.)

### *Some Things to Try*

1. **Make sure your phone number is correct** in your settings page, and includes the country code. One missing digit will make all the difference.
2. **If you're using a shortcode**, test your phone's ability to message to short codes in general by sending a message to the Google shortcode, 46645. (GOOGL) Send something like "weather, san

# Twitter Mobile Guide

francisco." If you get a reply, you know your phone is able to receive messages from short codes.

3. **Test your phone with Twitter** specifically by sending a command to see if you get a reply. Try using the GET command to see if it return the latest user name. Try "get biz" to see if you get Biz's last update.
4. **Contact your provider.** Some providers require you to turn on SMS to short codes or SMS-specific number. It's best to give your provider the number to which you're sending SMS (40404, 21212, +44 762 4801423) in order to ensure you have all of the right permissions. If you're still having problems, please [send us](#) your Twitter user name and email address, the phone number you're trying to add, and the name of your mobile service provider.

For those who cannot use Twitter via SMS, you can use your mobile web browser to access [m.twitter.com](http://m.twitter.com). Alternatively, try signing up for email updates with [Twittermail.com](http://Twittermail.com), or use one of the many 3rd party applications listed [here](#).